

## We Need to Hear From You!

If you experience any water quality issues and/or interruption in service call us as soon as possible. If it occurs during non office hours please log the date and time then call us when time allows.

## Only Water and Fire Personnel are allowed to use hydrants

If you witness any unauthorized use of a hydrant please write down date, time and information on the vehicle and inform our office as soon as possible. Recently in Somerset, MA a hydro-seed company caused a town wide 48 hour water ban when a fire hydrant (which allegedly was illegally connected to) caused hydro-seed material to enter the water system.

## Inspect your service pipe

Please check the condition of the iron pipe entering your basement/home, particularly, the valve where pipe threads into it. If it looks corroded please call our office to make an appointment for a technician to inspect. Please use caution when working on your plumbing and around the service pipe.

## Infrastructure Upgrades

- ◆ Annual well cleaning and performance testing of pumping equipment.
- ◆ Annual Water Main Flushing Program.
- ◆ System improvements have been focused on the streets that the Town has scheduled for reconstruction. We have attempted to coordinate the necessary upgrades prior to this paving. Upgrades are being performed on Great Marsh Rd., Wequaquet Lane, West Main Street and others. Check website for updates.



## BOARD OF WATER COMMISSIONERS

*SCOTT E. CROSBY, CHAIRMAN*

*PETER HANSEN*

*KEVIN MEDEIROS*



## Board of Water Commissioners Monthly Meetings:

You are invited to participate in our public forum and voice your concerns about your drinking water. We meet the first Wednesday of every month at 7:00 PM at the Centerville Fire Station, Route 28, Centerville, MA.

Meetings are subject to change. Changes will be posted at Town Hall, Centerville Fire Station, the Water Department Office and our website.



## NEWSLETTER Summer 2011

**CENTERVILLE-OSTERVILLE-  
MARSTONS MILLS WATER  
DEPARTMENT  
1138 MAIN STREET  
P.O. BOX 369  
OSTERVILLE, MA 02655  
PWS #4020002**

ESTABLISHED 1937

PHONE: 508-428-6691  
FAX : 508-428-3508  
OFFICE HOURS MONDAY – FRIDAY  
8:00 A.M. – 4:30 P.M.  
Website: [www.commwater.com](http://www.commwater.com)

***CRAIG A. CROCKER***  
***SUPERINTENDENT***



## New Water Tank

The new 1.5 MG tank on Old Stage Road has been operating on the system since January 2011 providing additional capacity and equalization storage that increases system wide reliability. The funding plan for the \$3 million dollar project involves a 2% interest rate loan from the State and we qualified for ARRA stimulus funds which will provide 20% principle forgiveness. (Saving an estimated \$663,000 in borrowing costs).

## Voluntary Water Conservation Program

- 💧 Please avoid all outside water use between the hours of 9:00AM and 6:00PM.
- 💧 Residents living in homes on the odd numbered sides of streets are asked to water lawns and gardens on odd numbered days only.
- 💧 Residents residing on even numbered sides of streets are requested to water lawns and gardens on even numbered days.
- 💧 Water only when necessary. Please be aware of the advance weather forecast.
- 💧 If wind and rain is in the forecast make adjustments to your watering schedule to minimize water consumption.
- 💧 Maintain your lawn at a height of at least two (2) inches. This practice will protect roots and retain soil moisture.
- 💧 Install rain shutoff devices on automatic irrigation systems.
- 💧 Water Conservation kits available at no charge upon request. Use water wisely!

**Your cooperation and participation will help us meet our increasing summer pumping demands! !!!**

## Residents Can Help Protect Our Sources By:

- Practicing good septic system maintenance.
- Supporting water supply protection initiatives at the next Town/District Meetings.
- Taking hazardous household chemicals to hazardous materials collection days.
- Limiting pesticide and fertilizer use, etc.

### Proper Disposal of Prescription Drugs

Do not flush prescription drugs down the toilet or drain unless the label or accompanying patient information specifically instructs you to do so. For information on drugs that should be flushed visit the FDA's website.

To dispose of prescription drugs not labeled to be flushed, you may be able to take advantage of community drug take back programs or other programs, such as household hazardous waste collection events, that collect drugs at a central location for proper disposal. Call your town government's household trash and recycling service and ask if a drug take-back program is available.

If a drug take-back or collection program is not available:

1. Take your prescription drugs out of their original containers.
2. Mix drugs with an undesirable substance, such as cat litter or used coffee grounds.
3. Put the mixture into a disposable container with a lid, such as an empty margarine tub, or into a sealable bag.
4. Conceal or remove any personal information, including rx number, on the empty containers by covering with black marker or duct tape, or by scratching off.
5. Place the sealed container with the mixture, and the empty drug containers, in the trash.

## PAY MORE FOR LESS?

Water withdrawals in Massachusetts are regulated by the Massachusetts Department of Environmental Protection (DEP). On Cape Cod, DEP is proposing to incorporate strict conservation conditions during the renewal process for Water Management Permits. These conditions will regulate the amount of water that you can use on a daily basis and will lead to higher increases in your water bill. DEP is mandating water use restrictions which will be required from May-September each year regardless of pond levels or rainfall. If these conditions are incorporated into the Water Management Permits, **you will only be allowed to water outdoors two days a week**-this includes, watering your landscaping and lawn, washing your cars, boats and windows.

There is no scientific data justifying the implementation of this program. The DEP hired the United States Geological Survey (USGS) to develop a groundwater model which showed that public water purveyors cape-wide withdraw approximately 5% of the water stored underground. The USGS science proves there is no need for such strict measures on Cape Cod. Public water suppliers have fixed costs that are met through water revenues. If water usage decreases, which is the goal of this proposed plan, water rates will have to increase to meet those fixed costs. If you don't want to pay more for less, act now and say **NO** to DEP's one-size-fits-all approach for water permitting. Don't allow them to arbitrarily restrict your water use, but rather manage our aquifers based on sound science. For more information on this subject please go to [www.bcwua.org](http://www.bcwua.org) or call Superintendent Craig Crocker. Contact your local legislators and tell them to say **NO** to DEP's approach on telling you how much water you may use in any one day.

**USE WATER WISELY!**