



CENTERVILLE-OSTERVILLE-MARSTONS MILLS WATER DEPARTMENT

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

June 05, 2020

commwater.com

Our water system recently issued a boil water notice. Although at this time there is NOT an emergency, as our customers, you have a right to know what happened, and what we are doing to ensure that the water supply is clean and safe.

What Happened?

- We routinely monitor for the presence of drinking water contaminants. We took eighty-six samples for coliform bacteria during May 2020.
- On May 28, 2020 routine samples were taken. We were notified by the Lab at approximately 5pm on May 29, 2020 that two sites in (Cent& M.M) tested positive for E-coli.
- We immediately notified MASS DEP officials and performed confirmation samples that evening May 29, 2020.
- As a matter of protocol, a boil water notice was issued until confirmation samples could be analyzed. We utilized the reverse 911 system and other methods to reach as many COMM customers as quickly as reasonably possible.
- The results of follow up sampling received on May 30, 2020 did **NOT** find any E.-coli present.
- At all times, we strictly followed MASS DEP requirements and COMM protocols.
- After again consulting with DEP officials, the boil water notice was lifted on the evening of May 30, 2020.

What should I do?

- **You do not need to boil your water or take any other corrective actions.** However, if you have specific health concerns, please consult your doctor.
- General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What is being done?

- Additional pre-cautionary measures we are taking:
 - Chlorine was added to the tanks on a temporary basis to achieve low chlorine residual in the system while we continue investigating the source of contamination.
 - All tanks have been inspected with no issues found.
 - The source well has been taken offline and the well has been disinfected.
 - We will continue our efforts to determine the cause of the positive test results from May 28, 2020.

The Town's Emergency Notification System (Code Red) - an emergency notification service by which town officials can notify Barnstable residents and businesses by telephone, cellular phone, text message, or electronic mail about time-sensitive emergency situations or important community alerts.

The Town's Code Red link is: <https://public.coderedweb.com/CNE/en-US/A5ED36D191D0>

For more information, contact Craig A. Crocker at ccrocker@commfiredistrict.com, 508-428-6691)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.